

Flu Clinic; Details for the Flu Clinic 2008 are well under way. It will be Sat 18 Oct at Whitecross school. It is being advertised in both surgeries and 5,000 flyers will be distributed to our post code areas in the AdMag during the first week of October. Assistance is requested from PPG members to signpost patients on the day.

4.. AOB

a. Mr P Andrew suggested changing the wording slightly in the on-line instructions to reflect the web site.

b. The subject of ringing in for test results was discussed. Dr Roper explained that in 99.9% of issues if there is a problem with any test, the surgery would contact the patient; however it is OK for patients to ring up the surgery requesting results and is encouraged.

6. The meeting closed at 1930hrs. **The date of the next meeting was set for: TUESDAY 04 NOVEMBER at 1830hrs at Bobblestock Surgery.**

a. Action: PM to re-word instructions to patients. Completed 11 Sep 08.

b. Action; The PM is to include this information in the rolling presentation in each practice waiting room. Actioned 11 Sep 08.

Distribution:

All Partners
All PPG members
The Surgery Web Site