

19 Feb 08

MINUTES OF THE PATIENT PARTICIPATION GROUP – BOBBLESTOCK SURGERY
1830hrs TUESDAY 19 FEBRUARY

Attendance:

Mr G Johnson g.johnson@nhs.net 01432 272181
Dr M Turnbull
Dr I Roper
Dr P Manikandan
Mr P Andrew
Mrs P England
Mr R Hankins
Mrs B Hartland
Mrs D Jones PCT Lay Assessor

Apologies:

Mrs R Williams

Agenda:

- Review the Patient Survey 2007

Ser	Agenda/Discussion Point	Action
1	The Patient Survey 2007 was discussed. The meeting took the form of a Presentation on PowerPoint followed by discussion with the PPG and PCT representation as and when appropriate	PPT Presentation Print Outs attached
2.	The PPG and PCT representation thanked the Practice for the Presentation and Review and remarked that the Practice should advertise the “good” aspects of the practice more.	PM to sort out rolling PowerPoint presentations in both waiting rooms, giving patients Practice information. This will not be in place until April at the earliest
3.	AOB Dr Turnbull brought up the subject of Poly-Clinics. The majority of the PPG had not heard about the planned Poly-Clinic for Hereford. This will be the subject for debate at the next meeting.	PM to arrange information/presentation on Poly-Clinic
4.	The Meeting ended at 2005hrs. No date was set for the next meeting. Next meeting date proposed for Wed 09 April 2008 at Bobblestock surgery commencing at 1900hrs	

Distribution:

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